

## **Platform Support Solution for Amanda Enterprise Edition**

Zmanda extends Amanda Enterprise Edition support for any Linux distribution. Using the Amanda Enterprise Edition Source code from Zmanda, binaries are created for the specific Linux distribution. Additional on-going support and enhancements are provided through the Zmanda Network Subscription \*

Core Deliverables are

- Customized Amanda Enterprise Edition for Linux distribution of choice
- Functional demonstration on-site [remotely ]
- 5 hours of custom configuration Support
- On going product and patch updates, for the chosen distribution \*\*

For an introductory pricing of USD \$1500.00, Zmanda services engineer will remotely work with customers in planning and implementing Amanda Enterprise Edition to demonstrate the following:

- Compile Amanda Enterprise Edition from source, on-site.
- Back up and restore from disk or tape

### **Terms and Conditions:**

1. Customer agrees to fill-out pre-implementation document with information pertaining to configuration
2. Customer needs to make sure that tape device is supported by the Operating System
3. Customer will provide a single point of contact for providing site specific assistance during the implementation.
4. Customer will provide remote access to the site.
5. Customer is responsible for providing an environment for testing bug fixes and enhancements.
6. All work performed by Zmanda Service engineer will be remote – there is no travel to site involved.
7. The duration of this service cannot exceed 7 working days [local to Zmanda Offices]

\* Additional subscription charges apply

\*\* With current and valid Zmanda Network Subscription