

Amanda Enterprise Edition QuickStart

QuickStart Services provides a quick and easy way to implement your data protection solution by Zmanda professional services. It helps customers maximize their investment and minimize the time required for a successful deployment. Key features include implementation by Zmanda professional services, who work closely with Amanda Enterprise Edition core developers.

Core Deliverables

- Access to a dedicated Zmanda service engineer [email and phone]
- 2 hrs of pre-implementation consulting
- 3 hrs of hands on implementation which features
 - o Software installation
 - o Backup policy implementation
 - o Testing of backup and restore

For an introductory pricing of USD \$500.00*, Zmanda services engineer will remotely work with customers in planning and implementing a backup solution with the following configuration parameters

- Single Backup server
- No more than 10 clients
- Both backup server and clients running Linux operating system [any distribution]
- Backup to either tape or disk

*This pricing is in addition to the Zmanda Network subscription needed for the configuration.

Terms and Conditions:

1. Customer agrees to fill-out pre-implementation document with information pertaining to configuration
2. Customer is responsible for platform support of devices involved. Zmanda will not be responsible for porting device support to platform.
3. If backing up to tape, customer needs to make sure that tape device is supported by mtx
4. Customer will provide a single point of contact for providing site specific assistance during the implementation.
5. Customer will provide remote access to the site.
6. All work performed by Zmanda Service engineer will be remote – there is no travel to site involved.
7. The duration of this service cannot exceed 7 working days [local to Zmanda Offices]